



COVID-19 Action Plan
3/17/2020

Due to the evolving pandemic of COVID-19, and for the protection of patients, staff, and physicians, Del Negro & Senft Eye Associates (DS Eye) is **CLOSING OUR OFFICES FOR THE NEXT TWO WEEKS**. We will be available for essential and emergency visits. Do not hesitate to call if you have a problem. We will reassess the situation in two weeks.

We have developed the following action plan to provide our patients and their families with safe access to eye care when needed. The plan also addresses the safety of the physicians and employees of DS Eye. This plan follows current recommendations of the CDC with hopes of contributing to the containment and end of the COVID-19 outbreak. The recommendations are fluid and this plan is subject to change accordingly.

We are a comprehensive practice and treat patients with a wide variety of eye conditions, which require monitoring and treatment. These conditions include, but are not limited to Glaucoma, Macular Degeneration, Diabetic Eye Disease, Cataracts, Corneal Disease and Ocular Surface Disorders. DS Eye also provides routine eye exams, glasses and contact lenses. Some appointments will need to be prioritized.

The following steps have been implemented:

1. The office staff will be briefed on CDC guidelines including office protocol, disinfection between patients and infection prevention.
2. Patients will be pre-screened by telephone. If there are symptoms suggestive of COVID-19 (cough, fever, shortness of breath, malaise, and breathing difficulties, etc.) the patients will be rescheduled and asked to consult their primary care physician.
3. Patients who have recently traveled abroad to Europe, Asia or other high-risk regions will be asked to reschedule.
4. Only essential and emergency patients will be seen.
5. We ask that only one person accompany the patient, and if possible, that this person waits in the car unless the patient requires assistance, or is a minor.
6. Patients waiting for an exam room will be asked to confirm their cell phone number and wait in their car to be called, if necessary.
7. All elective surgeries will be postponed and rescheduled for the safety of the patients and to preserve supplies for urgent / emergent procedures.

DS Eye doctors and staff are very concerned about the safety and care of our patients and their families. Please practice "social distancing" and wash your hands with soap often and for at least 20 seconds (or use approved hand sanitizer). Avoid touching your eyes, nose and mouth with unwashed hands. Clean and disinfect frequently touched surfaces. Stay at home if you are sick or immune suppressed, except when seeking medical care.

We are all in this together. Please be respectful of each other. Thank you for your cooperation.